



**Edward Giles**

**1 June 2017**

Dear Edward,

I have a problem that you might be able to solve with a computerised solution. I run My NoNNA's Pte Ltd, a social enterprise which trains & hires persons with disabilities such as the intellectually disabled, the autistic & some physical disabilities. We have a series of food outlets that serve Italian food in schools in Singapore, and I need a system to better manage the re-ordering of raw ingredients for the outlets, so that my admin manager knows to order from suppliers before our stock runs out.

At the moment, when one of the stalls runs out of an ingredient, this is only found out when a dish needs to be prepared using it. I then have to call or text my admin manager to get him to place an order for the new ingredient, and then it takes time to arrive. Additionally, we use many similar ingredients which need to be told apart. For example, we use many different kinds of cheese, so it is important to be specific about which kind of cheese needs to be ordered again, and this can be difficult in stressful situations. Also our various stall managers at each outlet are not highly educated & have difficulty with the names of products.

The new system needs to be fast and easy to use, and I don't want to have to buy new devices to make it work. It would also be good if the admin manager can categorise the orders, so he can do his job more efficiently.

Thanks!

Regards

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